



# Request for Proposals (RfP) BIOPAMA online assets development and maintenance

**IUCN Protected and Conserved Areas Teams  
Conservation Action Centre  
RfP Reference: IUCN-22-12-P02204-2**

## **1. ATTACHMENTS**

Attachment 1 *Specification of Requirements / Terms of Reference*

IUCN seeks a contractor for the maintenance of the BIOPAMA action component portal ([app.biopama.org](http://app.biopama.org)).

The two main deliverables include:

1. Hosting and infrastructure support services

This includes monthly hosting charges in AWS and infrastructure maintenance.

2. Maintenance of the existing BIOPAMA AC portal.

This includes:

- Modifications and improvements to the platform that do not modify the core structure of the portal, and that allow a smooth use of a responsive platform.
- Fix bugs and issues as they are being reported.

The expectation is for the contractor to respond within 6 hours to any issue regarding security and 24 hours to any client request involving modifications.

In addition, it will be expected for the contractor to provide some weekly or bimonthly (as necessary) updates of the improvements and maintenance activities done on the portal.

The maintenance contract for the BIOPAMA Action portal will be offered for a 3-year period starting from week of 20<sup>th</sup> February 2023 with:

- 2 years and 7 months for the active maintenance of the BIOPAMA AC portal (until September 2025),
- 5 months of post programme implementation maintenance and archive (limited maintenance work expected, mainly for backup purposes).