Request for Quotation (RFQ)
NetApp AFF C250

Global Information Systems

Issue Date: 27.09.2023

Closing Date and Time: 11.10.2023

IUCN Contact:

Manuel GUEDE
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IUCN (International Union for Conservation of Nature)
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RFQSAN@iucn.org

PART 1 – INSTRUCTIONS TO PROPOSERS AND PROPOSAL CONDITIONS

1.1. About IUCN

IUCN is a membership Union uniquely composed of both government and civil society organisations. It provides public, private and non-governmental organisations with the knowledge and tools that enable human progress, economic development and nature conservation to take place together.

Headquartered in Switzerland, IUCN Secretariat comprises around 950 staff in more than 50 countries.

Created in 1948, IUCN is now the world’s largest and most diverse environmental network, harnessing the knowledge, resources and reach of more than 1,300 Member organisations and some 10,000 experts. It is a leading provider of conservation data, assessments and analysis. Its broad membership enables IUCN to fill the role of incubator and trusted repository of best practices, tools and international standards.

IUCN provides a neutral space in which diverse stakeholders including governments, NGOs, scientists, businesses, local communities, indigenous peoples organisations and others can work together to forge and implement solutions to environmental challenges and achieve sustainable development.

Working with many partners and supporters, IUCN implements a large and diverse portfolio of conservation projects worldwide. Combining the latest science with the traditional knowledge of local communities, these projects work to reverse habitat loss, restore ecosystems and improve people’s well-being.

www.iucn.org
https://twitter.com/IUCN/
1.2. Summary of the Requirement
IUCN invites you to submit a Proposal for the replacement of the actual Storage Area Network – NetApp in our two Data Centres. The detailed description of the requirement can be found in Part 2 of this RFQ.

1.3. The procurement process
The following key dates apply to this RFQ:

<table>
<thead>
<tr>
<th>Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFQ Issue Date</td>
<td>27.09.2023</td>
</tr>
<tr>
<td>RFQ Closing Date and Time</td>
<td>11.10.2023</td>
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<tr>
<td>Estimated Contract Award Date</td>
<td>01.12.2023</td>
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1.4. Conditions
IUCN is not bound in any way to enter into any contractual or other arrangement with any proposer as a result of issuing this RFQ. IUCN is under no obligation to accept the lowest priced proposal or any proposal. IUCN reserves the right to terminate the procurement process at any time prior to contract award. By participating in this RFQ, proposers accept the conditions set out in this RFQ.

Proposers must sign the “Proposer’s Declaration” and include it in their Proposal.

1.5. Queries and questions during the RFQ period
Proposers are to direct any queries and questions regarding the RFQ to the above IUCN contact. No other IUCN personnel are to be contacted in relation to this RFQ.
Proposers may submit their queries no later than 09.10.2023
As far as possible, IUCN will issue the responses to any questions, suitably anonymised, to all proposers. If you consider the content of you question confidential, you must state this at the time the question is posed.

1.6. Amendments to RFQ documents
IUCN may amend the RFQ documents by issuing notices to that effect to all proposers and may extend the RFQ closing date and time if deemed appropriate.

1.7. Proposal lodgement methods and requirements
Proposers must submit their proposal to IUCN no later than 13:00 (CEST) on the 11.10.2023 by email to: RFQSAN@iucn.org. The subject heading of the email shall be RFQ SAN electronic copies are to be submitted in .PDF and native (e.g. MS Word) format. Proposers may submit multiple emails (suitably annotated – e.g. Email 1 of 3) if attached files are deemed too large to suit a single email transmission.

IMPORTANT: Submitted documents must be password-protected so that they cannot be opened and read before the submission deadline. Please use the same password for all submitted documents. After the deadline has passed and no later than 17:00 (CEST) on 11.10.2023 please send the relevant password to the same email address as used for submitting your proposal. This will ensure a secure bid submission and opening process. Please DO NOT email the password before the deadline for proposal submission.

Proposals must be prepared in English and in the format stated in Part 3 of this RFQ.
1.8. Late and Incomplete Proposals
Any proposal received by IUCN later than the stipulated RFQ closing date and time, and any proposal that is incomplete, will not be considered. There will be no allowance made by IUCN for any delays in transmission of the proposal from proposer to IUCN.

1.9. Withdrawals and Changes to the Proposal
Proposals may be withdrawn or changed at any time prior to the RFQ closing date and time by written notice to the IUCN contact. No changes or withdrawals will be accepted after the RFQ closing date and time.

1.10. Validity of Proposals
Proposals submitted in response to this RFQ are to remain valid for a period of 90 calendar days from the RFQ closing date.

1.11. Evaluation of Proposals
The evaluation of proposals shall be carried out exclusively with regards to the evaluation criteria and their relative weights specified in part 3 of this RFQ.
PART 2 – THE REQUIREMENT

2.1 Introduction

Goals and Objectives
The current project goal is to change our Actual Storage Area Network (SAN) hardware infrastructure (the current hardware is reaching its end of life) keeping the same NetApp manufacturer in the two Data Centres here in our Gland headquarters and in our Disaster Recovery location in Geneva.

IUCN Global Information Systems Group has acquired over the last 7 years the internal knowledge and skills to work with the technology from this provider. Continuing with NetApp as our Storage Area Network will ensure that we capitalize on our internal capabilities and avoid the need to perform a costly transition to a new technology and ensure that we will have a smooth and easy migration.

2.2 IUCN Infrastructure

Technical Requirements

2x Netapp System AFF C250: Including

4x Controller - AFF C250 ONTAP One software Bundle

Includes all supported data protocol licenses (FC, NVMe/TCP, NVMe/FC, iSCSI, NFS, pNFS, CIFS/SMB and S3), NetApp FlexVol software, deduplication, compression, compaction, and thin provisioning, Multipath I/O, NetApp RAID-TEC, RAID DP, and Snapshot technology, Storage QoS, NetApp ONTAP FlexGroup, NetApp OnCommand System Manager and OnCommand Unified Manager plus FlexClone, SnapMirror, SnapVault, SnapRestore and SnapCenter suite. It also must include SnapLock, TPM and Anti-Ransomware Protection

2x AFF C250,HA, with 8 X 15.3TB SSD QLC NVMe Flash drives

4x Drive Pack,NVMe,SED,CF,2x15.3TB,Bas e,-C

Includes 2x controllers with 4 available SFP28 - 25G Ethernet ports each, 2U 24-drive chassis partially populated with storage, power supplies, 2x 0.5m 25GbE cluster cables, ONTAP One software bundle. Power cords, rail kit, optional optics and host cables are configured with the system and appear as separate line items.

Support Requirements

SupportEdge Advisor w/ 4hrParts Delivery (1x par System) Service Period Duration: 60 Months
PART 3 – THE EVALUATION MODEL

3.1 Proposal evaluation

The evaluation of shortlisted proposals will be carried out with regards to the technical evaluation as indicated in the table below.

The financial evaluation will be based upon the full fixed price for the SAN as defined by the proposer in their proposal (the bid price).

Proposal prices will be normalised by dividing the lowest bid price value by the bid’s price value, and this value turned into a Price score. Thus: bid’s normalised Price score = (lowest bid value / bid’s value)

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<tbody>
<tr>
<td>Price of Product</td>
<td>0-60</td>
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<tr>
<td>Compliance with all the items of this document</td>
<td>0-20</td>
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<tr>
<td>Time to delivery</td>
<td>0-20</td>
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The contract will be awarded to the proposal which has obtained the highest total score provided the cost is within the available budget for this project.
PART 4 – INFORMATION TO BE PROVIDED BY PROPOSERS

By participating in this RFQ, proposers are indicating their acceptance to be bound by the conditions set out in this RFQ.

This section details all the information proposers are required to provide to IUCN. Submitted information will be used in the evaluation of proposals. Proposers are discouraged from sending additional information, such as sales brochures, that are not specifically requested.

Each of the following must be submitted as a separate document, and will be evaluated separately.

4.1. Declaration

Please read and sign the Declaration in Annex 1 and include this in your proposal.

4.2. Technical information/Service Proposal

Please provide brief answers to the below questions about your technical and/or professional ability.

i. Provide a case study for a relevant/similar project your company was directly involved. It can be an attached document or URL to an online document/web page.

ii. Provide a description of the portal services, options and functionalities that will be made available to us.

Additionally, proposers are required to submit the following details:

- Website of the proposer.
- Project portfolio –
- Additional services –
- Optional services – details of optional related services that the proposer considers would help further improve the IUCN relationship with its constituents. Please note that these will not form part of the evaluation of proposals and will only be used in the final contract negotiations with the selected proposer.
4.3. Pricing information

Prices include all costs

Submitted rates and prices are deemed to include all costs, insurances, taxes, fees, expenses, liabilities, obligations, risk and other things necessary for the performance of the Requirement. Any charge not stated in the proposal as being additional, will not be allowed as a charge against any transaction under any resultant contract.

Applicable Goods and Services Taxes

Proposal rates and prices shall be exclusive of Value Added Tax.

Currency of proposed rates and prices

Unless otherwise indicated, all rates and prices submitted by proposers shall be in Swiss Francs [CHF].

Rates and Prices
**PART 5 – DEFINITIONS**

For the purposes of this Request for Quotation (RFQ) the following definitions apply:

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tbody>
<tr>
<td>Contract</td>
<td>Means any contract or other legal commitment that results from this Request for Quotation.</td>
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<tr>
<td>Contractor</td>
<td>Means the entity that forms a Contract with IUCN for provision of the Requirement.</td>
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<tr>
<td>Instructions</td>
<td>Means the instructions and conditions set out in Part 1 of this Request for Proposals.</td>
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<tr>
<td>IUCN</td>
<td>Means IUCN, International Union for Conservation of Nature and Natural Resources.</td>
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<tr>
<td>IUCN Contact</td>
<td>Means the person IUCN has nominated to be used exclusively for contact regarding this Request for Quotation and the Contract.</td>
</tr>
<tr>
<td>Proposal</td>
<td>Means a written offer submitted in response to this Request for Quotation.</td>
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<tr>
<td>Proposer</td>
<td>Means an entity that submits, or is invited to submit, a Proposal in response to this Request for Quotation.</td>
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<tr>
<td>Requirement</td>
<td>Means the supply to be made by the Contractor to IUCN in accordance with Part 2 of the RFQ.</td>
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<tr>
<td>RFQ</td>
<td>Request for Quotation</td>
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